

SAP Fieldglass Integration Add-on Deployment Service

Overview

November 3, 2021

Deployment Services for SAP Fieldglass Integration Add-on

What is the idea?

SAP supports customers during the implementation of the SAP Fieldglass Integration Add-on

Who is eligible?

Customers who receive SAP Deployment Services as part of their SAP Fieldglass subscription license

How is it delivered?

- 3 workshops with business and IT responsables
- Remote configuration of SAP backend test system (requires SAP OSS system connection)
- 1 hand-over workshop with knowledge-transfer to responsible customer team

What is in scope?

- Integration of 1 SAP S/4HANA or SAP ECC 6.0 test system
- Configuration of standard scope options for master data and transactional data

What is NOT in scope?

- MSoW integration scenario, PM/PS integration scenario, additional systems, custom interfaces
- Any other consulting service, e. g. for go-live, hypercare, fit/gap design, brownfield integration, custom interfaces, BAdI or other code implementation, SAP system administration, process consulting, ...

These scope and activities are NOT included and would be subject to a separate agreement.

Timeline

Activities for the Integration Add-on are aligned with the standard SAP Fieldglass implementation timeline.

They rely on customer contribution, as the Add-on is installed and operated within the existing SAP backend system landscape.

Phase	Discover	Prepare	Explore	Realize	Deploy	Run
SAP Deployment Team	-	Kick-off workshop	2 integration workshops	Remote configuration 1 hand-over workshop	-	-
Customer (main activities only)	Installation BTP connection (see slide 6)		Scope finalization	Testing Schedule jobs in backend	Configure production system	Go-live

Activities

Prepare Phase	<p>Kick-off workshop (30min) – explain implementation approach, pre-requisites and identify responsibilities Customer participants: Project team → Milestone: Customer to perform initial installation of the Add-on and connectivity tasks to SAP BTP</p>
Explore Phase	<p>Integration workshop 1 (60-90 min) – Define master data integration options with responsible team Integration workshop 2 (60-90 min) – Define transactional integration options with responsible team Scope clarification support (up to 4 hours) → Milestone: Customer to sign off scope and prerequisites, latest at end of explore phase</p>
Realize Phase	<p>Remote configuration of SAP backend test system Customer to schedule required jobs in test system and perform tests → Milestone: Documentation of performed settings</p>
End of Realize Phase	<p>Hand-over of TRs and documentation to Customer Know-How-Transfer Session (60min): present customer configuration, scheduled jobs, explain monitoring → Milestone: Session delivered</p>

Architecture and Technical Requirements

SAP Fieldglass Integration Add-on uses SAP Business Technology Platform

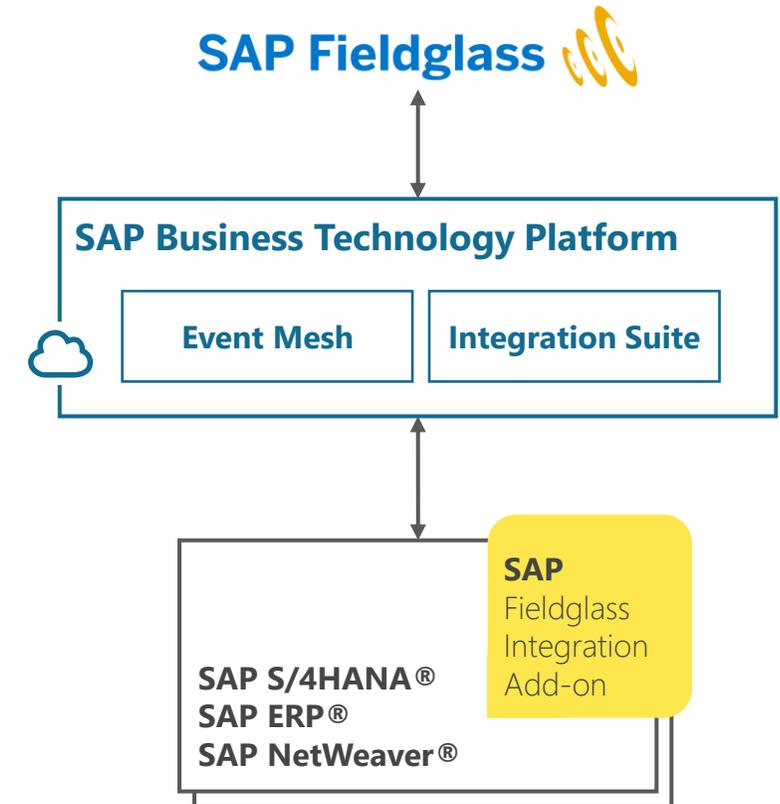
SAP backend:

- SAP S/4HANA 1609 or higher
- SAP ECC 6.0 EhP 6 or higher
- On-prem or private cloud
- Required Add-ons installed
- Business function LOG_MM_CI_2
- SAP BTP connectivity set-up

SAP Business Technology Platform:

- Cloud Foundry instance
- Event Mesh service ([SAP Store](#))
- Integration service ([SAP Store](#))
- Integration Flows ([SAP API Business Hub](#))

This is an overview only - please refer to the current SAP help pages for details.



Customer activities – Prepare phase

- Install SAP Fieldglass Integration Add-on on SAP backend systems
- Open OSS support connection to SAP backend system
- Provide SAP backend user id (generic deployment consultant user) + with required roles to Deployment Team
- Provide SAP Business Technology instance with required services activated
- Configure connectivity to SAP BTP (e. g. SOA Manager settings)
- Provide 1 customizing and 1 workbench transport request to Deployment Team
- Activate BC sets in SAP backend system
- Perform general SAP backend customizing (e. g. activate business function LOG_MM_CI_2, ...)

This is an overview of major activities only. Please refer to the corresponding SAP help pages and documentation for details.

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