SAP Fieldglass Integration Add-on
Deployment Service

Overview

November 3, 2021

Deployment Services for SAP Fieldglass Integration Add-on

What is the idea? | **SAP supports customers during the implementation of the SAP Fieldglass Integration Add-on**

Who is eligible? | Customers who receive SAP Deployment Services as part of their SAP Fieldglass subscription license

How is it delivered?
- ❏ **3 workshops** with business and IT responsibles
- ❏ **Remote configuration** of SAP backend test system (requires SAP OSS system connection)
- ❏ **1 hand-over workshop** with knowledge-transfer to responsible customer team

What is in scope?
- ❏ Integration of 1 SAP S/4HANA or SAP ECC 6.0 test system
- ❏ Configuration of standard scope options for master data and transactional data

What is NOT in scope?
- ❏ MSoW integration scenario, PM/PS integration scenario, additional systems, custom interfaces
- ❏ Any other consulting service, e. g. for go-live, hypercare, fit/gap design, brownfield integration, custom interfaces, BAdI or other code implementation, SAP system administration, process consulting, …

These scope and activities are NOT included and would be subject to a separate agreement.

Timeline

Activities for the Integration Add-on are aligned with the standard SAP Fieldglass implementation timeline.

They rely on customer contribution, as the Add-on is installed and operated within the existing SAP backend system landscape.

Phase	Discover	Prepare	Explore	Realize	Deploy	Run
SAP Deployment Team	-	**Kick-off workshop**	**2 integration workshops**	**Remote configuration 1 hand-over workshop**	-	-
Customer (main activities only)	**Installation BTP connection** (see slide 6)		**Scope finalization**	**Testing Schedule jobs in backend**	**Configure production system**	**Go-live**

Activities

Prepare Phase

Kick-off workshop (30min) – explain implementation approach, pre-requisites and identify responsibilities

Customer participants: Project team

→ Milestone: Customer to perform initial installation of the Add-on and connectivity tasks to SAP BTP

Explore Phase

Integration workshop 1 (60-90 min) – Define **master data** integration options with responsible team

Integration workshop 2 (60-90 min) – Define **transactional** integration options with responsible team

Scope clarification support (up to 4 hours)

→ Milestone: Customer to sign off scope and prerequisites, latest at end of explore phase

Realize Phase

Remote configuration of SAP backend test system

Customer to schedule required jobs in test system and perform tests

→ Milestone: Documentation of performed settings

End of Realize Phase

Hand-over of TRs and documentation to Customer

Know-How-Transfer Session (60min): present customer configuration, scheduled jobs, explain monitoring

→ Milestone: Session delivered

Architecture and Technical Requirements

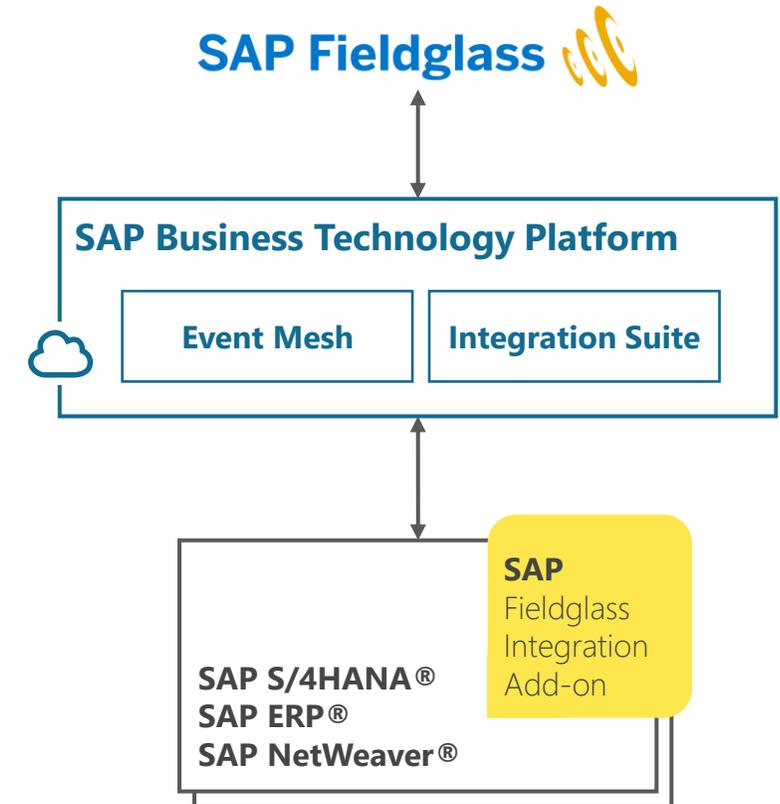SAP Fieldglass Integration Add-on uses SAP Business Technology Platform

SAP backend:

- ❑ SAP S/4HANA 1609 or higher
- ❑ SAP ECC 6.0 EhP 6 or higher
- ❑ On-prem or private cloud
- ❑ Required Add-ons installed
- ❑ Business function LOG_MM_CI_2
- ❑ SAP BTP connectivity set-up

SAP Business Technology Platform:

- ❑ Cloud Foundry instance
- ❑ Event Mesh service ([SAP Store](#))
- ❑ Integration service ([SAP Store](#))
- ❑ Integration Flows ([SAP API Business Hub](#))

This is an overview only - please refer to the current SAP help pages for details.

SAP Fieldglass

SAP Business Technology Platform

| Event Mesh | Integration Suite |

SAP
Fieldglass
Integration
Add-on

SAP S/4HANA®
SAP ERP®
SAP NetWeaver®

Customer activities – Prepare phase

- ❑ Install SAP Fieldglass Integration Add-on on SAP backend systems
- ❑ Open OSS support connection to SAP backend system
- ❑ Provide SAP backend user id (generic deployment consultant user) + with required roles to Deployment Team
- ❑ Provide SAP Business Technology instance with required services activated
- ❑ Configure connectivity to SAP BTP (e. g. SOA Manager settings)
- ❑ Provide 1 customizing and 1 workbench transport request to Deployment Team
- ❑ Activate BC sets in SAP backend system
- ❑ Perform general SAP backend customizing (e. g. activate business function LOG_MM_CI_2, …)

This is an overview of major activities only. Please refer to the corresponding SAP help pages and documentation for details.

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